

ARTSREACH COVID-19 SAFETY PRECAUTIONS - OUTDOOR PERFORMANCES

We are incredibly excited to be back with some live performances at long last, and can't wait to welcome you all back! In order for us to do this safely, we ask for your co-operation with some new guidelines. As always, the safety of our artists, audience, volunteers and staff is our priority. We have carried out risk assessments and implemented safety measures to ensure that our outdoor performances are Covid secure, in line with government guidance.

What we are doing to make you and our staff feel safe . . .

- Restricting audience numbers
- Ensuring socially distanced seating (upon arrival, you will be guided to a seat by a member of staff, based on the size of your party)
- Providing hand sanitiser stations at the box office and toilets
- Patrolling our site to monitor visitor activity
- Using one-way systems where necessary to enable social distancing
- Carrying out enhanced cleaning before and after your visit
- Providing masks/visors to our staff and volunteers
- Operating a paperless and cashless system

In return, please show you care by . . .

- not attending if you are experiencing symptoms of Covid-19 (fever, cough, breathing problems, loss of taste or smell)
- only booking tickets for your household/social bubble
- arriving no earlier than 45 minutes before the start of the performance
- bringing your own seat/rug to sit on during the performance or use seating provided by the venue if asked by staff on arrival – please check individual event guidance
- showing your ticket on a mobile device / verbally confirming your booking reference number
- respecting the social distancing measures in place
- following any one-way signs
- washing your hands for 20 seconds after using our facilities and using hand sanitiser when necessary
- supporting our volunteers by showing patience whenever queuing is required

For your comfort and safety our performances will run without an interval, but will be relaxed performances, so you are free to leave your seat at any time during the show to visit the toilet. If you do leave your seat during the performance, we ask you to cover your face as you may briefly pass near to other audience members. For these small scale performances please note that picnicking is not possible.

These are an open-air performances and the show will go on, rain or shine! If the weather does pose a risk to performers or audience, a decision will be made by a representative of the company to cancel the show. Refunds will only be offered in the event of a performance being cancelled. In this instance, the full value of the ticket price will be refunded, less a small administration charge of £1

We ask that you respect the social distancing measures in place at all times and thank you for supporting this performance.